



Tuesday, May 7, 2013

8:30AM-5:00PM **Pre-Conference RCA Workshop**
Dissecting Errors in Complex Systems: Raising the Bar in Root Cause Analysis
Mark Galley - Certified Reliability Engineer, Think Reliability
 Sponsored by Beecher Carlson & Cooperative of American Physicians
 with full breakfast compliments of Hegeler & Anderson

Day 1: Wednesday, May 8, 2013

7:00AM - 1:00PM **Golf Tournament**
Sponsored by Bonne Bridges Mueller O'Keefe & Nichols

11:00AM-5:00PM **Conference Registration/Check-In**

1:00PM **President's Opening Remarks**
Richard Bernard, SCAHRM President

1:00-1:30PM **ASHRM Update**
Matthew B. Hornberger, MBA, CAE - ASHRM Associate Executive Director
Everyone's a Risk Manager: ERM
Andrew Oppenberg, MPH, CPHRM, DFASHRM - 2013 ASHRM President and Director of Risk Management/Patient Safety Officer and Accountable Executive: Human Subjects Research, Glendale Memorial Hospital and Health Center

1:45-2:45PM **Keynote Session**
Starship Enterprise
Grace M. Crickette, ARM, SPHR, CCSA, CSHM - Chief Risk Officer, University of California Office of the President

3:00-4:00PM **General Session**
Crisis in the Courts
Hon. Michael A. Latin (ret.) - ADR Services
N. Denise Taylor - President, Association of Southern California Defense Counsel and Founding Partner, Taylor Blessey LLP

4:00-5:00PM **General Session**
Creating & Influencing the Patient Experience
Priscilla Gamb - Director of Volunteer and Customer Services, Huntington Hospital
Linda Sue Mangels, PhD - Senior Risk Management & Patient Safety Specialist, Cooperative of American Physicians, Inc
Charmaine Ryan, MHA - Associate Administrator, Patient Experience, Keck Medical Center of USC

5:30-7:00PM **President's Reception**
Sponsored by: Fonda & Fraser, LLP

10:00PM **SCAHRM After Dark**
Past Presidents' Reception

Day 2: Thursday, May 9, 2013

- 8:00AM-4:00PM **Conference Registration/Check-In**
- 8:00-8:30AM **Continental Breakfast Plus**
- 8:30-10:00AM **General Session**
The NEW Safety Crisis: Putting Healthcare Worker Safety Front and Center
Grena Porto, RN, MS, ARM, CPHRM - Practice Leader-Healthcare, ESIS Health, Safety, and Environmental Consulting
- 10:15-11:00AM **Breakout Session I**
The Adult Table II: Creating Real and Perceived Value
Richard Bernard, BS - Patient Safety Manager, The Mutual Risk Retention Group
Carole A Lambert, MPA RN - Manager, Membership Review and Education, Cooperative of American Physicians, Inc.
Karen Prommer, RN, MS - Director of Risk Management, Children's Hospital of Los Angeles and Children's Hospital of Los Angeles Medical Group
Managing Psychiatric Patients in the Emergency Department and Medical Units of an Acute Care Hospital
Carlo Reyes, MD, JD, FACEP, FAAP - Boyce Schaeffer, LLP
Kristen Blachley, LCSW - California Hospital Medical Center
Painkiller Law
Steven Meister, Esq. - Principal, Meister Law Offices
Managing Risk with Progressive Mobility Practices
Susan Gallagher, PhD, RN - Celebration Institute
- 11:00-12:00PM **General Session**
Periodic Payments, the Sleeping MICRA Giant
Curtis A. Cole, Esq. - Partner, Cole Pedroza LLP
Kathleen Drummy, JD - Partner, Davis Wright Tremaine
Patrick C. Farber - Principal, Patrick Farber.com
Jayne Taormino Vaccaro, JD - Director, Professional Liability Claims, Sedgwick, Inc.
- 12:00-1:30PM **Business Luncheon/Annual Meeting**
Induction of the New Board Members and Volunteers Awards
Sponsored by: *Carroll, Kelly, Trotter, Franzen & McKenna*
- 1:45-2:45PM **Breakout Session II**
Managed Care Risk
Berni H. Bussell - Managing Director, Beecher Carlson
Birth Trauma Litigation
Stephen R. Brzezinski - Principal, Kitch Attorneys & Counselors
Medical Battery, Conditional Informed Consent, and MICRA
Raymond R. Moore - Founding Partner, Moore McLennan LLP
The Physician Insurers Association of America Claims Project
Kwon Miller - Database Manager, PIAA
- 3:00-4:00PM **Breakout Session III**
Liability Tourniquets and Transplants
Stephen L. Hewitt Esq. - Partner, Hewitt & Truskowski
Premiere Perinatal Safety Initiative
Anne Irving, MA, FACHE, CPHRM, DFASHRM - Assistant Vice President, Risk Management, Premier Inc.
Apology & Disclosure
Jeffrey R Driver, JD, MBA, ARM, DFASHRM - Chief Executive Officer, The Risk Authority of the Stanford University Medical Network
Supply Chain Risk Management in Pharmacy
Dan Ross, PharmD - Principal, D Ross Consulting

- 4:15-5:00PM **General Session**
Emerging Risks in ACO Development
Judy Pearson, Senior Vice President, Marsh
Mark Karlson, CPCU, ARM - Managing Director, FINPRO, Marsh USA
Holly D. Meidl - Managing Director National Healthcare Practice, Marsh
Cindy Oard - Senior Vice President Healthcare Practice Lead, Allied World Assurance Company
- 5:30-7:30PM **Poolside Reception**
Sponsored by: LaFollette, Johnson, DeHaas, Fesler & Ames

Day 3: Friday, May 10, 2013

- 8:00-8:30AM **Hearty Breakfast**
- 8:30-9:45AM **General Session**
Live Life and Enjoy the Ride
Michelle De Angelis - Michelle Inc. Creating Powerful Business Results
- 9:45-10:45AM **General Session**
Legislative Update
Jodi P. Berlin - Partner, Hooper Lundy & Bookman
M. Steven Lipton - Partner, Hooper Lundy & Bookman
- 11:00AM-12:00PM **General Session**
Case Law Update
Dan Groszkruger, JD, MPH, CPHRM, DFASHRM - Principal,
rskmgmtinc@msn.com
- 12:00-12:15PM **Closing Remarks**
Sandra Davis - SCAHRM 2013-2014 President